<https://zhidao.baidu.com/question/104710999.html>

1. 背单词（第一周、第二周）
   * 教材：BEC词汇（乱序版）
   * 范围：初级词汇
   * 时间：9:00-9:30, 22:30-23:00
   * 方式：跟着音频大声诵读
   * 注意：千万不要担心记不住，记不住是应该的。只要有个印象就行，不要给自己压力说要背多少词，而是要过多少词，特别熟的单词直接用笔划掉，不要浪费时间
2. 造句练习（第三周、第四周）
   * 用造句练习的方式把这些词放置在语境里来复习
   * 把所有的单词都口头造不同的三个句子
   * 一定要读出来
   * 每天复习还是造三个句子，不一定和你之前造的句子一样

one-one

1. self introduction
   1. join cloudops team at the beginning of this year
   2. before that, QA in Algo project for almost 2 years
      1. Algo - credit risk analysis
      2. Object - investment org: bank, securities company,  insurance
   3. Before join in IBM, also worked as QA in a local outsourcing company for 4 years
      1. B2C site
2. career plan
   1. Last year, got PMP certification
   2. QA plays an important role in a project lifecycle
   3. based on plenty of QA experience, I’d like to move further in this field, to learn more technical skill about automation testing, performance test and so on
3. cloudops current situation
   1. alerts - runbook
      1. we have quick response and try our best (execute runbook) to resolve alerts
   2. case - salesforce
      1. IoTCS - build up product knowledge, in order to provide valuable resolution to customer on my own
      2. IoTA - willing to support
   3. more tickets/cases, much better
4. strengths and weakness
   1. strength
      1. plenty of maual test experience
      2. I’m good at summarizing. Every day, besides those cases in my hand, I also review others cases which are opened during my off-call period. I think more cases I learn, I can handle the work more efficiently. Learning more product knowledge and related process from others.
      3. keep on learning
   2. weakness
      1. communication in English，
         1. I know I still have few problems, but I’m getting better.
      2. technical skill
5. The jacket potato is tasty and cheap. ~~What~~ It’s a good deal!
6. What’s eating you? You ~~look~~ have been so upset the whole morning.
7. What does ~~it~~ that matter?
8. credit card & ~~deposit~~ debit card
9. People call~~ed~~ Mr. Green workaholic. He spends ~~much more~~ most of his time ~~at~~ in the office, ~~no care about~~ pay no attention to his wife and kids, and never ~~have~~ goes on vacation with them.
10. It’s a great honor to be here to participate in today’s ~~for me to take part in this~~ interview ~~today~~.
11. As you know, I have two periods of ~~works~~working experience. After graduation, I started my first job ~~is~~ as an assistant in Huatek.

A: Hello, I’d like to make a deposit.

B: Will you be depositing cash or ~~checking~~ a check?

A: I’ll be depositing cash. That’s all for today. Thanks.

A: Would you like to deposit the money in your savings account or checking account?

B: ~~Please~~ Deposit it ~~in~~ into my savings account, please.

A: Hello, I’d like to ~~find~~ check my ~~charge~~ balance. ~~This’s~~ Here’s my card.

B: Please ~~input~~ type in your password. You have $5000 in your account.

A: Ok, ~~please help me~~ I’d like to withdraw $4000, please

A: Hello, I’d like to make a withdraw ~~my balance~~.

B: Ok, how much ~~do you want to withdraw~~ are you withdrawing today?

A: $300, please.